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Our Purpose and

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at a glance







125 years of delivering quality products



1,000% growth in the past 20 years



More than 80% of U.S. homes have a Smucker product



A unique culture shaped by our Basic Beliefs and Our Commitment to Each Other

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INSPERIED BY OUR PURPOSE Feeding connections that help us thrive life tastes better together.

GUIDED BY OUR THRIVING TOGETHER AGENDA



Ensuring Access to Quality Food



Supporting Access to Education

Making Connections to Community Resources

THE J.M. SMUCKER CO.





Promoting Equitable and Ethical Treatment for All



Supporting a Healthier Planet









I look forward to sitting down to write this letter each year because it allows me to share how our Purpose comes to life and how we support all those who count on our business. As I think about this past year, I am proud of how our organization has maintained these

We are proud of the progress we've made, yet we must also acknowledge issues that continue to impact our society. While it can seem daunting to consider the work to be done, this also offers a reminder of our responsibility and the positive impact we can make.

This is a time to lead. It's a time to come together to encourage and realize necessary change. And, as we have for 125 years at Smucker, we are committed

Making a Meaningful Impact

We are inspired by our Purpose, "Feeding Connections That Help Us Thrive -Life Tastes Better Together." And we deliver on our Purpose through the guidance of our Thriving Together agenda, which is focused on the areas of quality food availability, access to education, connections to community resources, equitable and ethical treatment for all and supporting a healthier planet.

Through this focused approach, we maximize our resources to make the most meaningful impact in the areas we are best equipped to assist. This past year we realized this in several important ways.

Ensuring Access to Quality Food

As a manufacturer with leading brands in coffee, snacking and pet food and pet snacks, we have a unique opportunity to help ensure people and pets have access to quality food. This commitment comes to life in a wide variety of ways - from our teams working tirelessly to overcome supply chain challenges to keep our products on shelves to our donation of more than 23 million meals for people and pets in collaboration with our long-standing partners, including Feeding America and Greater Good Charities.

Supporting Access to Education

We believe in promoting a lifetime of learning. This includes our work to help children receive adequate education, collaborating with communities to promote learning and our commitment to provide employees with opportunities for professional growth and development.



One example of these efforts from this past year was our role as founding sponsor of Opening Track, a music education program by the Boys & Girls Clubs of Northeast Ohio aimed at leveraging the unique value of music to encourage the growth and overall well-being of area children.

Promoting Equitable and Ethical Treatment for All

While we are inspired by the passion of those fighting for social justice and equality, the continuance of racially motivated violence is heartbreaking, and as a society we must do better. At Smucker, this starts with making a difference within our four walls. We do so with a focus on increasing understanding, empathy and allyship. Notably, this year we formalized our Advocate Alliance, a passionate network of employees championing inclusion, diversity and equity efforts across all of our corporate offices and operations facilities, and introduced our first Employee Resource Groups to foster a spirit of community and greater support for those who are under-represented.

Making Connections to Community Resources

Since my great-great-grandfather started our Company, we have been committed to assisting the communities where we live and work. As our business has grown, so has our footprint and our responsibility. To maximize our impact, we partner with and provide financial support to local organizations that help meet the needs of each community. Our relationships with Red Cross and United Way are just two examples of partnerships allowing us to promote on-the-ground aid in times of need and to better understand the everyday needs of our communities. In addition to work in our own communities, we recognize our responsibility to do what is right and stand up to take action when called upon. This inspired us to donate to humanitarian relief efforts for those impacted by the war in Ukraine.

Supporting a Healthier Planet

We know the important role we have in continuing to reduce and offset the environmental impact of manufacturing and delivering our products to consumers. Our organization has worked diligently to exceed our previous environmental goals and in doing so has established important learnings that have helped us develop our new environmental impact targets. Our new goals are focused on climate action (including establishing greenhouse gas emissions goals developed using the Science-Based Targets initiative protocol), responsible sourcing, operational excellence and sustainable packaging.

Engaging Our Constituents

To deliver on our Purpose, it is important to establish ambitious goals and ensure transparency in the progress we make toward them. Our stakeholders have high expectations for us to deliver on our environmental, social and governance commitments. They are also incredibly engaged with this work, underscoring the importance of open and regular communication.

In addition to issuing our latest Environmental, Social and Governance Disclosure Report and Task Force on Climate-Related Financial Disclosures Report, we also published our <u>2021 Employer Information Report (EEO-1)</u> to further transparency on our organization's diversity.

Growing Our Impact and Expectations

As we reflect on what we have achieved together this past year, we do so with pride and gratitude to everyone who has contributed to our efforts.

With the foundation of our values and the passion of our employees and partners, I am excited by the progress we will make in the year ahead.

Wall

Mark Smucker Chair of the Board, President and Chief Executive Officer





Our Commitment

Help ensure people and pets have consistent access to trusted, quality food.

Our Approach

Maintain the safe production and distribution of products, strengthen relationships with farmers and growers and continue to support organizations committed to battling hunger.

SUSTAINABLE DEVELOPMENT GOALS	2
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Kept safe, quality products for people and pets on shelves amid continued supply chain challenges



Through more than 925 employee volunteer hours in support of Partners in Food Solutions, helped African entreprenuers grow their businesses while enhancing food availability - supporting 100,000+ farmers, producing 2 billion meals and helping unlock nearly \$7 million in investments

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Key Highlights from the Past Year





Supported delivery of more than 23 million meals* to people and pets in need in fiscal year 2022 *Includes impact of financial donations



Maintained commitment to ethical sourcing of palm oil with nine consecutive years of sourcing RSPO-certified palm oil







Our Rachael Ray[®] Nutrish[®] brand became the primary feeding partner of the world's largest no-kill rescue and adoption organization, North Shore Animal League America



Continued to support the work of World Coffee Research (WCR) - in 2021, WCR contributed scientific and technical expertise to developmental programs impacting nearly 160,000 coffee farmers



Supporting the Growers Who Help Us Deliver Americans' Favorite Morning Beverage

We are proud to support strategic programs providing smallholder coffee farmers training on Good Agricultural Practices (GAP) to enhance their knowledge while increasing crop performance and resilience. Here are highlights from a few of these key programs.



Strengthening the Smallholder Robusta Sector Project in Sumatra

Led by Hanns R. Neumann Stiftung (HRNS), this initiative is focused on improving profitability and climate change resilience of coffee production for Indonesian Robusta farming households in an economically, environmentally and socially sustainable way.

Project highlights:

- More than 15,445 farmers have been supported
- The total coffee area covered by the project is calculated at 24,717 hectares
- 53% of project farmers are GAP adopters having implemented at least 50% of the practices the program provides training on



MAS Plus

In partnership with TechnoServe[®] and the USDA, MAS+ applies an innovative All-Inclusive Market Systems (AIMS) model to effectively align the interests of diverse value chain stakeholders into a comprehensive and economically viable marketing agreement model. Smallholder coffee farmers in Honduras engage in training and benefit from improvements in yield and pricing while reducing crop loss and costs.

Since the program launched:

- More than 24,700 small coffee farmers have been supported, 20% of coffee growers in Honduras
- Notable increase in total coffee volume of participating smallholder farmers
- 85% of Honduras' largest coffee and bean buyers have adopted the all-inclusive model, ensuring lasting impact after the project closes



Maximizing Opportunities in Coffee and Cacao in the Americas (MOCCA)

MOCCA, a public-private partnership primarily funded by USDA, aims to improve the livelihoods of farmers in Guatemala, Nicaragua, Honduras, El Salvador and Peru by building up the key agricultural sectors of coffee and cacao.

To date, MOCCA has:

- Trained 42,370 coffee farmers (30% female), 71% of its project target
- Facilitated more than \$20.3 million in financing to coffee farmers
- Completed audits of nurseries for WCR verification, enhancing use of genetic material to strengthen crop resilience



THE NEW AKRON-CANTON REGIONAL FOODBANK

A Thriving Community Free of Hunger

The Akron-Canton Regional Foodbank has cared for the community by fighting food insecurity in Northeast Ohio for more than 40 years. The Foodbank works with local hunger-relief partners to collect and distribute food and other necessary items in eight different Northeast Ohio counties. In the last decade alone, the Foodbank has more than doubled its output of groceries to local families in need.

It was clear in 2020 that while the Akron facility was distributing more food than ever anticipated, food scarcity was not going away. The Foodbank needed to take action to equip itself with the tools, space and staff to continue to support families in need.

In February 2020, we announced our \$1 million commitment to support the Akron-Canton Foodbank's Growing for Good: The Campaign to Reach Further and Feed More. The project plans included not only expanding the existing Akron facility to maximize output and streamline customer experience, but also building the new Stark County Campus to engage a broader community and increase food distribution.

Hitting the Ground Running – and Serving

Today, the 40,000-square-foot Stark County Campus is up and running, piloting new food security initiatives and providing regular access to fresh fruits and vegetables, shelf-stable pantry items, bread and dairy products to neighbors in need through the new Keith D. Monda Family Food Pantry & Resource Center. The pantry is open to the public on Tuesdays and Wednesdays and has already distributed more than 105,000 pounds of food in its first six months of operation.

The Stark County Campus staff and volunteers work diligently to feed local families, and they prioritize keeping pantry visitors comfortable and safe while doing so. The new facility uses Feeding America's Order Ahead system - a shopping option that allows community members to browse pantry shelves virtually. If shoppers do not have a smartphone or access to a computer, they can shop online by using a pantry kiosk. The items selected by the shopper are then collected and bagged by Foodbank volunteers and available to be scheduled for pickup.

Meeting Needs Beyond Hunger

Foodbank visitors have the option to leave the pantry not only with the ingredients and supplies for healthy living but also with the education on how to use them. The Danbury Senior Living Teaching Kitchen at the Stark County Campus has begun hosting cooking demonstrations for pantry staff, volunteers, guests and community members. Those in attendance can watch chefs cook hot, delicious and, most importantly, nutritious meals using food items found within the Foodbank's pantry and from its network of hunger-relief partners.

The facility is also equipped with other resources to care for the overall health of pantry participants. The Aultman Health Foundation Resource Room located inside the pantry is a dedicated space where individuals have access to health screenings, legal aid, job readiness resources and more.

Proud to Be a Partner in Fighting Hunger

The Growing for Good project continues to make progress on the organization's ambitious goal to ensure everyone has access to nourishing food.

We are proud to partner with the Akron-Canton Regional Foodbank and excited to play a role in this great organization's continued progress.









EDUCATION



Our Commitment

Create or improve access to education and skill development opportunities.

Our Approach

Build on our established efforts to support employee development as well as foster partnerships with organizations passionate about improving access to quality education.





Coordinated more than 22,000 hours of employee training and development





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Key Highlights from the Past Year





Supported the University of Akron Zip Assist Program which offers emergency aid to students

Acted as founding sponsor of Opening Track, a unique music education program from Boys & Girls Clubs of Northeast Ohio

Donated \$100,000 to the Cleveland Museum of Natural History capital campaign to support programming

2022 CORPORATE IMPACT REPOR





PROMOTING THE DEVELOPMENT OF CHILDREN THROUGH MUSIC

For 125 years, we have been committed to supporting the communities where we live and work. This commitment starts in Northeast Ohio, which we have called home since 1897.

While our commitment to the community has not wavered, the needs of our society have evolved. Recognizing the wide-ranging benefits of music education and how it has been deprioritized in the area in light of other needs, we were inspired to support Opening Track by the Boys & Girls Clubs of Northeast Ohio (BGCNEO), a longtime partner of our Company.

Established by BGCNEO and spearheaded by our Chief Commercial and Marketing Officer and BGCNEO board member Geoff Tanner, Opening Track is aimed at leveraging the unique value of music to encourage the growth and overall well-being of area children.

Opening Track is inspired by the idea that music can make life better and support the holistic development of youth - from teaching creativity, inspiring artistic expression and building confidence to encouraging movement and creating opportunities for social engagement and interaction. And, in addition to these developmental benefits, music simply brings joy - which every child should have in abundance.

Creating a Coalition

Once the concept was established, the next step was to enlist the help of the world-class music organizations from Northeast Ohio to create and deliver the experience for the children.

The idea was that Opening Track could and should be powered by the best music content and partners in the world. Geoff and BGCNEO leadership reached out and quickly secured the support and partnership of The Rock & Roll Hall of Fame, The Cleveland Symphony Orchestra, Great Lakes Theater and the Music Settlement, all of which were excited to have the opportunity to help.

These organizations have come together to create a first-of-its-kind program that utilizes music to provide kids with a wide range of experiences.

It has been exciting to see this vision evolve from an inspiring concept to a fully fledged program. The launch of Opening Track is an example of how the combination of passion and talent can make incredible things happen.



Supporting Education One Cup at a Time

Many have experienced it: A big test is on the horizon and your coffee maker is working overtime as you cram to get ready. In addition to providing fuel for long nights of study, we are proud to support continuing education opportunities through our coffee brands and in collaboration with key partners.



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Here are just a few examples reflecting how the commitment to our Thriving Together comes to life across all aspects of our business - in this case, our coffee business specifically.



Our *Café Bustelo®* brand's continued sponsorship of El Café del Futuro Scholarship, a program that invests in the Latino community by awarding scholarships to college students at HACU-member institutions seeking a better future for themselves, their families and their communities. To date, \$550,000 in college funds have been awarded to 110 Latino students nationwide.



Our continued financial support of the UC Davis Coffee Center and its Folgers Analytical Chemistry Lab, providing the first university infrastructure in the nation to address the broad needs of the coffee industry through a holistic approach that advances coffee science and education.



Our work with universities across the globe, ranging from Ohio State University and Case Western Reserve to the Technical University of Munich, to promote coffee education and research in areas including caffeine metabolism and gastric effects, coffee byproduct usage in other cutting-edge applications.





Making Connections to



RESOURTES

Our Commitment

Create and strengthen access to vital community resources.

Our Approach

Increase our efforts to support organizations offering disaster relief, child development and emotional support services.







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Key Highlights from the Past Year

Donated more than \$1.2 million to the Red Cross and United Way to support the communities where we live and work

Sponsored the Akron Children's Hospital scholarship program supporting its ability to provide behavioral health care to meet the growing need for this specialized treatment

Established an Immediate Response Program through our Employee Relief Fund to offer critical aid following the devastation of Hurricane Ida



Supported organizations providing care and meeting the wide-ranging needs of those impacted by the war in Ukraine



Introduced a program that credits employees' Smucker Giving accounts for each hour of volunteering done at a non-profit charity – these funds can then be donated to an approved charity of the employee's choice

Providing Support to Those Impacted by the War in Ukraine

Our Company values call on us to step up when we can to support those in need. We share in the concern for the Ukrainian people, and our teams worked to identify opportunities to support their wide-ranging needs during the ongoing conflict. Many organizations have devoted time and resources to supporting the Ukrainian people, and we were fortunate to work with four that have provided critical care.

UNICEF USA rallies the American public to support the world's most vulnerable children. In support of the Ukrainian people, UNICEF USA has set up 26 "Blue Dot" safe spaces along key travel corridors, where families in transit can go for information and emergency services. Staff at the refugee centers are also working to identify unaccompanied and separated children to ensure their protection.

IFAW is global non-profit organization working to rescue, rehabilitate and release animals to safe environments. The organization is supporting animal shelters in Ukraine by providing emergency funds to purchase food and veterinary supplies.

> In addition to our corporate contribution to these organizations, we also added each to our Smucker Matching Gift Program allowing us to match employee donations, up to \$2,500 annually.

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United Nations Children's Fund (UNICEF) USA



World Central Kitchen (WCK)

Founded in 2010 by Chef José Andrés, WCK is committed to providing meals in response to humanitarian crisis. The organization is mobilizing local resources to serve meals to families that have evacuated and those who remain in Ukraine.



International Fund for Animal Welfare (IFAW)



Canadian Red Cross

The Canadian Red Cross supports people and communities in Canada and around the world in times of need and following disaster. The Canadian Red Cross has introduced its Ukraine Humanitarian Crisis Appeal to meet the needs of residents while also beginning to raise funds to help the country recover.



AKRON CHILDREN'S Hospital Behavioral Health Scholarship

Addressing Children's Behavioral Health

Our relationship with Akron Children's Hospital (ACH) is a great source of pride for our organization. We appreciate the variety of ways we have been able to collaborate with ACH – from supporting the Reach Out and Read program and introducing the Smucker's Bistro to sponsoring the Doggie Brigade. This year we had an exciting opportunity to expand on this important relationship by supporting the Lois and John Orr Family Behavioral Health Center and its scholarship program.

Meeting the Holistic Needs of the Next Generation

While every child's path to adulthood is paved with confusing and often challenging experiences, those that today's generation face are truly unprecedented. From the macro impacts of the pandemic, social justice and environmental issues to more personal experiences, mental health support is critical to help children grow with happiness and confidence.

The numbers reinforce this importance. One in five children ages 3 to 17 in the United States reported mental, emotional, developmental or behavioral disorders. Especially concerning, last year emergency department visits for suspected suicide attempts were higher year-over-year.

Expanding Resources to Address a Growing Need

ACH offers comprehensive behavioral health services including medication management, educational consultation and testing, psychological testing, individual therapy and family counseling. The need and volume of patients has grown each year, creating a resource strain and delaying this critical support.

Recognizing this need, ACH has focused on their staff. Through the introduction of the Center and its scholarship program, ACH will be able to hire and train knowledgeable professionals to reduce the wait time for service, which currently averages nearly 60 days, and increase the number of children who can be treated.

We are proud to fund scholarships to help four nurses at ACH get the training they need to become psychiatric-mental health nurses. Our contribution will support two registered nurses and two advanced practice registered nurses by covering the cost of their education and supplementing their salary as they work part time during the two-year program.



Promoting Equitable and Ethical







Published 2021 Employer Information Report (EEO-1) to offer greater transparency on our workforce diversity

Our Commitment

Ensure underrepresented and vulnerable groups are treated equitably and ethically.

Our Approach

Accelerate our current efforts through training and hiring practices and advocating to promote social justice and equity.





Following the guidelines of the Seafood Task Force, accomplished full mapping and 100% traceability in our Thai seafood supply chain while also supporting the introduction of the Vessel Code of Conduct to improve the working conditions of fishers

Key Highlights from the Past Year





Launched Employee Resource Groups to support marginalized communities and foster allyship



Partnered with Progyny, a leader in fertility benefits, to further enhance our infertility services support





Announced that as of December 31, 2022, 100% of our direct purchases of shell eggs, liquid eggs and egg ingredients will be from cage-free hens



Achieved a 95% score on the latest Human Rights Campaign Corporate Equality Index, reflecting continued progress in supporting the LGBTQ+ community



ENCOURAGING UNDERSTANDING, **EMPATHY AND ALLYSHIP** THROUGH OUR EMPLOYEE **RESOURCE GROUPS**

We firmly believe an inclusive environment and diverse organization strengthens our Company and enables our employees to reach their full potential. To achieve this vision, we are striving to cultivate a more inclusive workplace, attract a more diverse workforce and ensure equitable opportunities and recognition across our Company.

As part of our commitment to cultivate an inclusive workplace with a focus on equitable opportunities, we were proud to launch our first Employee Resource Groups (ERG) this past year.

Here is a bit more about these initial ERG:

Armed Forces Veterans and Allies

The Armed Forces Veterans and Allies (AFVA) ERG is committed to creating and maintaining a work environment where veterans feel welcome, comfortable and supported. AFVA members work together with allies to build relationships and to create awareness of the contributions of Smucker military members to our society, here within our Company and also in our surrounding community.

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The AFVA group's mission prioritizes honoring our service members, including those who are retired, those transitioning from military to civilian life and those actively deployed, as well as their families. The group offers onboarding for newly employed veterans, mentorship to members and events to raise awareness for all employees.

Black Leadership and Ally Council

The Black Leadership and Ally Council (BLAC) is focused on promoting the attraction, growth, success and retention of the Company's Black African Ancestry employees across all job functions, levels and locations to serve as valued contributors to the success of our organization. BLAC strives to foster equity and representation for all Black employees and believes its united voice will drive sustainable advancement of Black employees at all levels.

Initially the group is concentrating on recruiting members and allies. As the group matures, it will focus on working through a dedicated network of professionals to promote internal and external activities to empower and inspire Black employees. These efforts will be geared toward helping Black employees achieve their full potential by focusing on networking, professional development, mentorship, sponsorship and community involvement.

Community of Asians, Pacific Islanders and Allies

The mission of Community of Asians, Pacific Islanders and Allies (CAPIA) is to advance a diverse and inclusive work environment with a particular focus on current and future employees of Asian and Pacific Islander (API) ancestry. CAPIA plans to create a dedicated network of mentors, sponsors, allies and advocates to:

- Support the professional development of API employees
- Foster cultural identity and awareness by educating and promoting the diversity of API
- Achieve representation of API employees across all levels of the Company

The group is concentrating on recruiting members, supporting Asian Pacific Islander Heritage Month, creating a space where API employees feel welcome and can be their authentic selves and being a resource and safe space for learning and education specific to the API experience.

Greater Resources and Opportunities for Women

The Greater Resources and Opportunities for Women (GROW) group empowers women to be confident in their skills, have the tools necessary to grow in their careers, fill leadership positions and provide representation at all levels of our organization. GROW supports and encourages women to advance their talent and leadership potential through connection, mentorship, collaboration and discussion.

The focus of this group is to create both professional and personal developmental opportunities for current female employees while bolstering female talent throughout the organization. GROW also encourages discussions on issues that impact women in the workplace to promote a spirit of community and allyship.

Pride Alliance

The Pride Alliance encourages a workplace where LGBTQ+ employees feel safe, valued and empowered to be authentically themselves. The group champions LGBTQ+ rights, equity and justice for our Company's community, customers and consumers, while helping ensure appropriate representation.

The Pride Alliance is focused on a variety of objectives including feeding connections through providing opportunities for meaningful interactions within its membership; deepening inclusion through leveraging educational sessions to drive awareness for our community; advancing equity to improve our Company culture and policies through strong relationships with leaders and advocates for positive change; and supporting communities by showing up and supporting social causes to enhance the communities in which we work.

RAÍCES

RAÍCES (Roots) is our Latin ERG and is committed to creating an atmosphere where employees of Latino/Hispanic heritage feel good to be themselves. The group is focused on advocating for the community by supporting social causes and through allyship with other ERGs. Ultimately, the group is passionate about leveraging the culture to attract greater Latin representation across the organization.

RAÍCES is identifying leaders to join and support its vision while working on the development of educational, training and coaching programming with external partners.

We are inspired by the passion of the employees leading these groups, excited by their visions to make us a stronger Company and deeply appreciative of the impact they have already made and will continue to make on our organization and in our communities.













UPDATING OUR INCLUSION, **DIVERSITY AND EQUITY** ASPIRATIONS

We are committed to fostering an inclusive culture built on the foundation of mutual respect to create an environment every employee is proud of while delivering on our vision to engage, delight & inspire our consumers by building brands they love and leading in growing categories.

To maintain our commitment to our culture and deliver on our vision, we must understand, embrace and represent the diverse populations we seek to attract to our workforce and those consumers we serve.

Simply put, to realize success as a Company it is essential we cultivate an inclusive environment and establish a diverse organization. We believe this not only strengthens our Company, it enables every employee to reach their full potential.

- An inclusive workplace is one where all feel welcome and supported, where our differences are celebrated and individuality is appreciated
- We are focused on improving the diversity of our workfoce to enhance the diversity of talent supporting our business
- Ensuring equity among our workforce reflects our commitment to supporting marginalized and under-represented groups by providing tools, resources and opportunities

We have made progress on our ID&E vision:

- The naming convention of our approach to ID&E speaks to the intentionality of starting our journey with a focus on inclusion
- This allowed us to listen and learn with a commitment to better understand the needs and expectations of our employees and how we could improve
- It continued with education and engagement from coordinating unconscious bias training to more regular conversations to create meaningful understanding and connections
- · Last year we took another important step in promoting empathy and allyship by formalizing our Advocate Alliance and introducing our initial Employee Resource Groups

external research and best practices.

We are proud of the progress we have made and are excited for the opportunities ahead. To meet our goals, we must establish meaningful, quantitative aspirations to guide our work. With this in mind, we have shared our updated ID&E aspirations, which we have developed in collaboration with leadership and with guidance from

Our aspirations, which will support continued progress on our ID&E vision, are:

Enhance Workplace Diversity

- Aspire to double the representation of People of Color within our U.S. salaried employee community by 2027
- Aspire to increase women at all senior levels (director level and above) within our U.S. salaried employee community to 45% by 2027
- Fully implement new talent acquisition philosophies and practices in all U.S. salaried functions by the end of fiscal year 2023
- Complete foundational work across other key demographics to establish baselines to inform future quantitative growth aspirations

Increase Equity Through Expanded Opportunities

 Evaluate and evolve practices, including lateral assignments and promotions, to support equitable opportunities

Foster an Inclusive Workplace

- Establish measurable expectations for participation in select ERG-sponsored events and education
- Develop integrated strategy, aspirations and prioritized initiatives across ERGs

Supporting an **Ethical Supply** Chain Through Commitment, Communication and Collaboration

As a leading producer of coffee, snack items and pet food, we source a wide variety of ingredients and materials from locations across the globe. The high standards of business integrity, ethics and responsibility we have for our organization extend to the suppliers that help us deliver our products.



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Today this commitment is supported through our Responsible Sourcing program. The backbone of the program is our Global Supplier Code of Conduct, which covers a number of key focus areas and clearly establishes expectations we have for all suppliers. Areas of focus include:



Commitment to International Human Rights Principles: Our direct suppliers must contractually agree not to employ children, prison labor, indentured or bonded labor or to participate in human trafficking. We encourage our suppliers to develop human rights policies that cover all operations and relevant stakeholders, implement those policies in their operations and regularly measure human rights impacts, remediating as necessary.



Business Integrity and Ethics: We expect our partners to act with integrity in all areas of business. Trusting and cooperative relationships with companies with which we do business (such as our customers, suppliers and advertising agencies) are of vital importance.



Responsible Environmental Practices: We consider environmental sustainability to be one of our many responsibilities as a good corporate citizen, and it is a focus of our Company. We strive to develop relationships with suppliers that share our concerns and commitment to supporting a healthier planet.



Animal Welfare: Our Animal Welfare policy outlines our supplier expectations and commitment to the compassionate and respectful treatment of animals.



In addition to the expectations outlined in our Global Supplier Code of Conduct, we believe passionately in ensuring transparency throughout our supply chain. This is supported through our Integrity Portal, which provides convenient access to report potential issues anonymously and without fear of retaliation.

With an understanding of our expectations, it is critical that we have an effective system in place to audit and monitor suppliers' compliance.

To avoid audit fatigue, we have implemented a mutual recognition model for direct supplier facility audits and moved audit tracking into a holistic supplier documentation and management system. This helps ensure that supply chain compliance is integrated into business systems and provides a way to ensure supplier documentation is centralized in a single location.

We have made significant progress despite a number of pandemic-related challenges.

This progress included audit engagement with all supplier facilities supporting our consumer and pet food and pet snacks businesses outside the United States.

In coffee, along with establishing and communicating our expectations via the <u>Global Supplier Code of Conduct</u>, in 2020 we worked with Enveritas, a recognized leader in supply chain verification and sustainability, on a labor assessment study to provide further clarity on social compliance risk throughout our coffee supply chain. In addition, in 2021, we introduced required training on forced and child labor with our coffee suppliers. The training, which was available in four languages, was sent to 43 suppliers and completed by 106 stakeholders.

While we are proud of these results, we are equally encouraged to continue finding ways to drive efficiency, accountability and ethical practices in our supply chain.

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2022 CORPORATE IMPACT REPORT





Supporting a



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Our Commitment

Contribute to creating a healthier planet for future generations.

Our Approach

Deliver a more sustainable approach to our operations and value chain through a focus on climate action, natural resource stewardship and responsible sourcing and packaging.





Participated in the Climate Corps program through the Environmental Defense Fund and ReFED to support our commitment to climate action and reducing waste in our supply chain



Launched the Sustainable U.S. Peanut Initiative with the American Peanut Council to tell the sustainability story of the commodity and create a platform to help growers document and measure their environmental impact to support continuous improvement

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Key Highlights from the Past Year





Continued work on analysis of priority ingredients across our supply chain to ensure we are promoting responsible sourcing and good agricultural practices



Employed a new, expert coffee roasting technology resulting in lighter-weight coffee grounds that deliver the same taste and quality, reducing the greenhouse gas emissions needed to produce our products



Expanded our renewable energy commitment through our virtual power purchase agreement (vPPA) for offtake from the Plum Creek Wind Farm in Nebraska from 60MW to 100MW effective January 1, 2022 - with the new value, the vPPA is projected to match approximately 87% of our total Company grid electricity use



PARTNERING TO CONSERVE **RESOURCES AND PROMOT HEALTHIER ECOSYSTEMS**

In addition to our commitment to promote sustainable and responsible practices within our own four walls, we also recognize the opportunity to make a positive impact through strategic partners that share in our passion to conserve and protect resources necessary to our business and way of life.

The organizations we work with to create a resilient supply chain and a healthier planet for future generations include:

National Fish and Wildlife Foundation

Good agricultural practices lead to both good food and good biodiversity. Earlier this year, we announced a new partnership with National Fish and Wildlife Foundation (NFWF) to assist farmers in implementing agricultural practices that improve soil health and benefit native pollinators and other wildlife, with an initial focus in Kansas and Nebraska. Through a network of on-the-ground partners, NFWF works to support dedicated outreach to farmers and provide a range of services to assist in the adoption of proven conservation practices that also support our climate action goals.

Pollinator Partnership

Many of the products our consumers count on for themselves and their families each day rely on the services of pollinators. To ensure we continue driving a positive impact on the local ecosystems that are essential to delivering our products, we've partnered with Pollinator Partnership (P2) to construct a pollinator garden at our Company Store in Orrville, Ohio. Since its establishment, the garden, which consists of over 20 species of native and pollinator-friendly plants, has served as a unique volunteer project for employees and a nexus for key learnings to drive awareness of the impact pollinators have on our environment.

We have further expanded our relationship with P2 by adding them to our Company Matching Gift Program, in which employee donations to P2 are matched by our own organization, and by committing to the establishment of three new pollinator gardens at Company locations, with work already underway to select and prepare sites.



In addition, we support P2 through our NFWF partnership, specifically through a grant designed to accelerate adoption of conservation practices among landowners in Indiana and Ohio to better support the habitat needs of monarch butterflies, other pollinators and grassland birds. The project will accomplish this through hands-on technical assistance paired with a series of in-person and virtual activities that will help people from a variety of backgrounds learn about the Working Lands for Wildlife and Farm Bill programs and how to enroll.

World Wildlife Fund

Conserving the world's biological diversity is critical. World Wildlife Fund (WWF) works to secure the funding necessary to protect places and species threatened by human development by promoting the sustainable use of renewable natural resources and the reduction of pollution and wasteful consumption. In addition to adding WWF to our Company Matching Gift Program, employees have the opportunity to participate in a Symbolic Species Adoption to encourage additional financial support of the organization and its efforts to preserve threatened species across the globe. We are also delivering educational opportunities to employees through signature events such as Our Planet: Our Business as well as ongoing communications to raise awareness of the partnership, our work together and the importance of preserving biodiversity.

In addition, we support WWF's work in the Northern Great Plains (NGP), one of the world's last remaining temperate grasslands, which provides critically important habitat for thousands of species including wildflowers, songbirds, mammals, amphibians and pollinators such as the American bumblebee and the monarch butterfly. Grasslands, some of the most endangered habitats on Earth, can contain more species of plants in a smaller area than tropical rainforests. The NGP region extends from western Nebraska through the western Dakotas into Montana, Wyoming and two Canadian provinces, and overlaps with the Ogallala Aquifer in the Nebraska Sandhills.

The Ogallala provides critical irrigation services to much of the country's agricultural land, including our wheat, corn, beef and soy supply chains, and is strained from unsustainable use. The most serious threat to the region is plow-up for row crop agriculture. Our support in this region includes two reseeding projects on large tracts of native land. WWF is committed to preserving grasslands and restoring biodiversity across the NGP and works through partnerships with landowners, tribal communities and partner organizations.



Every Day, **Every Location:** Supporting a Healthier Planet

Our commitment to supporting a healthier planet extends across all our locations – from our corporate headquarters in Ohio to our many manufacturing and distribution facilities across North America.

Though the location may vary, one thing that remains constant is the approach our team members and leadership take in continually seeking out and implementing more sustainable processes, reducing waste and engaging in more efficient resource use, all while maintaining the safety and quality standards that are so vital to our Company's success.

Seattle, Washington

Our Seattle team, which produces tasty Sahale Snacks® mixes, worked with an external partner to automate the cleaning process for their large roaster oven. The new process will now include added efficiencies and water usage reduction.

In addition, the team implemented a new roasting project that will result in natural gas savings due to a more than 10% reduction in roasting time for pecans, pistachios, walnuts and blanched almonds, while maintaining the same flavor profile and highquality ingredient processing.

Lawrence, Kansas

In Lawrence, the team that produces *Kibbles & Bits*® dog food worked to replace five HVAC units in various areas across the facility. These updates will result in an estimated 30% energy savings.

Buffalo, New York

Our Buffalo plant, which produces our popular *Milk-Bone*® dog treats, has converted multiple water-cooled AC units over to glycol. This project, which involved repiping each unit and connecting them to glycol lines, will result in significant water usage reduction.

In addition, the team has installed new, energy-efficient feedwater pumps to its boiler system, coinciding with work being done to automate boiler controls and valves. This work will result in a decrease in both gas and electrical usage in Buffalo.

Grandview, Washington

Much of the fruit processing for our spreads and other items happens in Grandview. This team tackled a wastewater treatment system upgrade to ensure appropriate pH levels for outflowing water. This project added automation, level controls and variable frequency drives to ensure all wastewater meets specifications. Added efficiencies will reduce electrical consumption by approximately 20,000 kWh annually.

Further, the team has engaged the local government by partnering with the Washington State Department of Ecology to utilize a federal grant to analyze and develop a clean-inplace (CIP) system. The new system will use automation and upgraded spray balls for tanks, resulting in an anticipated reduction of at least 20% of the plant's CIP water usage.

New Orleans, Louisiana

At our Chef plant, one of multiple coffee production facilities we operate in New Orleans, the team is working to eliminate hold time for the Automatic Clean-Out process for coffee roasters, which will result in significant natural gas usage reduction. In addition, the team anticipates approximately 200,000 gallons of water savings per year through an improvement to the site's cooling tower.



APPENDIX

Report of Independent Accountants

Board of Directors and Shareholders The J.M. Smucker Company

We have examined the Schedule of Total Scope 1 and Scope 2 location-based method ("LBM") and market-based method ("MBM") Greenhouse Gas ("GHG") Emissions (the "Subject Matter") included in Exhibit A for the year ended December 31, 2021 as well as the amended base year ended December 31, 2019 for The J. M. Smucker Company (the "Company") in accordance with the criteria set forth in Exhibit A (the "Criteria"). The Company's management is responsible for the Subject Matter in accordance with the Criteria. Our responsibility is to express an opinion on the Subject Matter based on our examination.

Our examination was conducted in accordance with attestation standards established by the American Institute of Certified Public Accountants ("AICPA") AT-C section 105, Concepts Common to All Attestation Engagements, and AT-C section 205, Examination Engagements. Those standards require that we plan and perform the examination to obtain reasonable assurance about whether the Subject Matter is in accordance with the Criteria, in all material respects. An examination involves performing procedures to obtain evidence about the Subject Matter. The nature, timing, and extent of the procedures selected depend on our judgment, including an assessment of the risks of material misstatement of

We are required to be independent of the Company and to meet our other ethical responsibilities, as applicable for examination engagements set forth in the Preface: Applicable to All Members and Part 1 - Members in Public Practice of the Code of Professional Conduct established by the AICPA.

The Subject Matter is subject to measurement uncertainties resulting from limitations inherent in the nature and the methods used for determining such data. The selection of different but acceptable measurement techniques can result in materially different measurements. The precision of different measurement techniques may also vary.

the Subject Matter, whether due to fraud or error. We believe that the evidence we obtained is sufficient and appropriate to provide a reasonable basis for our opinion. Our examination does not address other criteria beyond those set forth in Exhibit A.

The information included in the Company's annual Corporate Impact Report and submission to the CDP, other than the Subject Matter, has not been subjected to the procedures applied in our examination and, accordingly, we express no opinion on it.

In our opinion, the Schedule of Total Scope 1 and Scope 2 LBM and MBM Greenhouse Gas Emissions for the year ended December 31, 2021 and the amended base year ended December31, 2019 is presented in accordance with the Criteria, in all material respects.

Ernst + Young LLP

EY Building a better working world

July 22, 2022 Akron, Ohio







EXHIBIT A

Management's Assertion

Management's Schedule of the Subject Matter and Criteria

The J. M. Smucker Company Schedule of Total Scope 1 and Scope 2 LBM and MBM Greenhouse Gas Emissions For the Years Ended December 31, 2021 and 2019 (as amended) Amounts in Metric Tonnes CO2e

	2021	2019 (as amended)
Scope 1 Emissions	200,796	196,045
Scope 2 Location Based Method (LBM) Emissions	174,506	180,042
Scope 2 Market Based Method (MBM) Emissions	56,620	164,568
Total Scope 1 and Scope 2 LBM Emissions	375,302	376,087
Total Scope 1 and Scope 2 MBM Emissions	257,416	360,612

Note 1 – Basis of Presentation:

The above amounts represent the Scope 1 and Scope 2 LBM and MBM GHG Emissions (in metric tonnes CO2e) of the Company for the year ended December 31, 2021 and the amended base year ended December 31, 2019 that the Company prepared for its 2022 submittal to the CDP¹ Climate Change Disclosure and for presentation in the Company's 2022 Corporate Impact Report. These amounts have been prepared based on the criteria established by the World Resources Institute/World Business Council for Sustainable Development's The Greenhouse Gas Protocol: A Corporate Accounting and Reporting Standard, Revised Edition (the "GHG Protocol") and are prepared in accordance with the financial control boundary approach as defined by the GHG Protocol The Company additionally uses source specific calculation methodologies established by the Climate Registry: General Reporting Protocol, Version 2.1, and the United States Environmental Protection Agency Mandatory Reporting of Greenhouse Gases: Subpart C.

1 CDP, formerly the Carbon Disclosure Project, is a not-for-profit charity that runs the global disclosure system for investors, companies, cities, states and regions to manage their environmental impacts. Their website is here: https://www.cdp.net/en

Note 2 — Operational Boundary (Acquisitions, and Divestitures and **Organic Changes):**

The facilities sold in the 2020 divestiture of the *Crisco* brand and the 2021 divestiture of the private label dry pet food business are excluded from both the 2021 and amended 2019 reporting scope and boundary.

Note 3 – Mobile Emissions:

Emissions from all vehicles are included in both 2021 and amended 2019. Under the selected reported boundary (financial control approach) only those vehicles under capital or finance leases are required to be included. However specific lease types are indeterminable and therefore, the Company continues to report emissions from all vehicles, including those that are leased for consistency.

Note 4 – 2019 Recalculation:

The 2019 base year amounts were amended to account for the divestitures occurring in 2020 and 2021. This base year recalculation is required by the GHG Protocol criteria on recalculating base year emissions. The electricity eGRID emission factors were updated for the most recent release (2021). These transactions and updates required the 2019 base year data to be recalculated using the 2019 eGRID emission factors for applicable comparisons to current period information.

Note 5 — Measurement Uncertainties:

The Subject Matter is subject to measurement uncertainties resulting from limitations inherent in the nature and the methods used for determining such data. The selection of different but acceptable measurement techniques can result in materially different measurements. The precision of different measurement techniques may also vary.











Independent Accountants' Review Report

Board of Directors and Shareholders The J.M. Smucker Company

We have reviewed The J. M. Smucker Company's (the "Company") Schedule of Total Water Withdrawal and Scope 3 Greenhouse Gas ("GHG") Emissions (the "Subject Matter") in accordance with the criteria (the "Criteria") set forth in Exhibit B, for the year ended December 31, 2021 as well as the amended base year ended December 31, 2019. The Company's management is responsible for the Subject Matter in accordance with the Criteria. Our responsibility is to express a conclusion on the Subject Matter based on our review.

Our review was conducted in accordance with attestation standards established by the American Institute of Certified Public Accountants (AICPA) AT-C section 105, Concepts Common to All Attestation Engagements, and AT-C section 210, Review Engagements. Those standards require that we plan and perform our review to obtain limited assurance about whether any material modifications should be made to the Subject Matter in order for it to be in accordance with the Criteria. The procedures performed in a review vary in nature and timing from and are substantially less in extent than, an examination, the objective of which is to obtain reasonable assurance about whether the Subject Matter is in accordance with the Criteria, in all material respects, in order to express an opinion. Accordingly, we do not express such an opinion. Because of the limited nature of the engagement, the level of assurance obtained in a review is substantially lower than the assurance that would have been obtained had an examination been performed. As such, a review

does not provide assurance that we became aware of all significant matters that would be disclosed in an examination. We believe that the review evidence obtained is sufficient and appropriate to provide a reasonable basis for our conclusion.

We are required to be independent of the Company and to meet our other ethical responsibilities, in accordance with the relevant ethical requirements related to our review engagement. Additionally, we have complied with the other ethical requirements set forth in the Code of Professional Conduct and applied the Statements on Quality Control Standards established by the AICPA.

The procedures we performed were based on our professional judgment. Our review consisted principally of applying analytical procedures, making inquiries of persons responsible for the Subject Matter, obtaining an understanding of the data management systems and processes used to generate, aggregate, and report the Subject Matter and performing such other procedures as we considered necessary in the circumstances.

As described in Exhibit B, the Subject Matter is subject to measurement uncertainties resulting from limitations inherent in the nature and the methods used for determining such data. The selection of different but acceptable measurement techniques can result in materially different measurements. The precision of different measurement techniques may also vary. Furthermore, Scope 3 emissions are calculated based on

a significant number of estimations and management assumptions due to the inherent nature of the Greenhouse Gas Protocol Corporate Value Chain (Scope 3) Accounting and Reporting Standard criteria.

The information included in the Company's annual Corporate Impact Report and submission to the CDP, other than the Subject Matter, has not been subjected to the procedures applied in our review and, accordingly, we express no conclusion on it.

Based on our review, we are not aware of any material modifications that should be made to the Schedule of Total Water Withdrawal and Scope 3 GHG Emissions for the year ended December 31, 2021 and the amended base year ended December 31, 2019 in order for it to be in accordance with the Criteria.

Ernst + Young LLP



July 22, 2022 Akron, Ohio





Management's Assertion

Management's Schedule of the Subject Matter and Criteria:

The J.M. Smucker Company Schedule of Total Water Withdrawal and Scope 3 Greenhouse Gas ("GHG) Emissions For the Years Ended December 31, 2021 and 2019 (as amended)

	2021	2019 (as amended)
Water Withdrawal (amount in megaliters)	2,946	2,948
Water Withdrawal (amount in cubic meters)	2,946,196	2,948,426
Scope 3 GHG Emissions (mtCO2e)	7,769,045	6,864,932

Note 1 – Basis of Presentation:

The above amounts represent the Total Water Withdrawal and Scope 3 GHG Emissions of the Company for the year ended December 31, 2021 and the amended base year ended December 31, 2019 that the Company prepared for its 2022 submittal to the CDP¹ Water Disclosure, CDP Climate Change Disclosure and for presentation in the Company's 2022 Corporate Impact Report. The water withdrawal amounts have been prepared based on criteria as established by the Global Reporting Initiative Standard, 303-3a. The Scope 3 GHG Emissions have been based on the criteria established by the World Resources Institute ("WRI") / World Business Council for Sustainable Development's ("WBCSD") Greenhouse Gas Protocol: A Corporate Accounting and Reporting Standard, Revised Edition (the "GHG Protocol") and the WRI/ WBCSD GHG Protocol: Corporate Value Chain (Scope 3) Accounting and Reporting Standard. The Total Water Withdrawal and Scope 3 GHG Emissions metrics are prepared in accordance with the financial control boundary approach as defined by the GHG Protocol.

1 CDP, formerly the Carbon Disclosure Project, is a not-for-profit charity that runs the global disclosure system for investors, companies, cities, states and regions to manage their environmental impacts. Their website is here: https://www.cdp.net/en

Note 2 — Operational Boundary (Acquisitions, and Divestitures and **Organic Changes):**

The facilities sold in the 2020 divestiture of the Crisco brand and the 2021 divestiture of the private label dry pet food business are excluded from both the 2021 and amended 2019 reporting scope and boundary.

Note 3 – 2019 Recalculation:

The 2019 base year amounts were amended to account for the divestitures occurring in 2020 and 2021. This base year recalculation is required by the GHG Protocol criteria on recalculating base year emissions. These transactions and updates required the 2019 base year data to be recalculated for applicable comparisons to current period information.

Note 4 – Measurement Uncertainties:

The Subject Matter is subject to measurement uncertainties resulting from limitations inherent in the nature and the methods used for determining such data. The selection of different but acceptable measurement techniques can result in materially different measurements. The precision of different measurement techniques may also vary.

Note 5 – Scope 3 Emissions by Category:

The table below summarizes the categories of Scope 3 GHG Emissions included in the calculation, a description of the methodology and any assumptions used, and identifies the emission factors applied. The emissions are calculated in accordance with the minimum boundary as defined by the GHG Protocol. Where optional emissions are included, they are identified in the "Methodology" column.











Category	2021 Value (mtCO2e)	2019 Value (as amended) (mtCO2e)	Methodology	Emission Factors
1. Purchased Goods and Services	6,833,727	6,038,844	 Emissions from purchased goods and services are calculated utilizing a combination of the spend-based method and the average-data method. The spend-based method uses economic input-output (EIO) model which accounts for the average GHG emissions per US dollar of economic value generated by major sectors of the US economy. Emissions are estimated for goods and services by collecting data on the purchase price of goods and services purchased and multiplying it by relevant secondary (e.g., industry average) emission factors (e.g., average emissions per monetary value of goods) The average-data method uses the weight of purchased products and applies relevant weight-based industry average emission factors. When weight data was available, emissions were calculated using this volume-based approach. Where weight data was absent, a spend-based approach was taken. 	 Volume Based Ecolnvent Life Cycle Impact Assessment Database Blonk Sustainability's Agri-footprint Life Cycle Assessment Database Spend Based VitalMetrics' Comprehensive Environmen Data Archive ("CEDA") Emission Factors
2. Capital goods	138,357	112,159	Emissions from purchased capital goods are calculated using the spend-based EIO method as described above for Category 1.	CEDA Emission Factors
3. Fuel- and energy-related activities (Not included in Scope 1 or Scope 2)	97,700	69,508	Emissions from fuel and energy related actives not included in Scope 1 and Scope 2 are calculated by using the fuel and electricity consumption figures reported for Scope 1 and Scope 2, with the relevant Scope 3 well-to-tank ("WTT") and transmission and distribution ("T&D") factors applied to each of the energy sources.	 UK Department for Environment Food & Rura Affairs ("DEFRA") WTT Generation DEFRA WTT T&D DEFRA WTT Fuels International Energy Agency ("IEA") T&D
4. & 9. – Upstream and downstream transportation and distribution	321,582 16,798	249,938 10,648	Emissions from upstream and downstream transportation and distribution are calculated using the spend-based EIO method. Relevant spend is identified by transportation mode and includes third-party transportation between company facilities, including warehousing and storage for Category 4, and direct customer pick up of finished goods for Category 9.	CEDA Emission Factors
5. Waste generated in operations	28,084	27,278	Emissions from waste generated in operations are calculated using weight (lbs.) of the various waste types. Emission factors are applied based on the specific waste type and End-of-Life ("EoL") treatment of the waste.	 EPA EoL Statistics EPA Emission Factors for Greenhouse Gas Inventories
6. Business travel	1,637	8,519	The business travel emissions calculation is based on the EIO spend based method for each type of travel, including hotel stays. Business travel is calculated for full-time employees ("FTEs").	CEDA Emission Factors
7. Employee commuting	7,112	9,579	Emissions from employee commuting are calculated using the average-data method. The model incorporates actual FTEs and industry average modes of transportation used, commuting distance, and number of days worked per year.	• DEFRA

THE J.M. SMUCKER CO.





Category	2021 Value (mtCO2e)	2019 Value (as amended) (mtCO2e)	Methodology	Emission Factors
8. Upstream leased assets	5,332	6,324	Emissions from upstream leased assets are calculated using the EIO spend-based.	CEDA Emission Factors
10. Processing of sold products	N/A	N/A	This category has been identified as non-relevant as the Company does not produce any physical products that require further processing.	• Not Relevant
11. Use of sold products	N/A	N/A	This category has been identified as non-relevant as the use of principle products (coffee, pet food/ snacks, peanut butter, juices and beverages) sold does not result in further emissions.	• Not Relevant
12. End-of-life treatment of sold products	318,716	332,137	 End-of-life emissions from sold products are calculated using the waste-type-specific method. For coffee (organic) emissions, dry weight of sold coffee is converted to spent coffee ground weight by accounting for the moisture content, which is determined through reference to third-party peer reviewed article in the June 2020 Resources, Conservation and Recycling journal. The spent coffee ground weight is then divided into the EoL pathways based on EPA's statistics before applying the appropriate EPA emission factor for each pathway. For packaging emissions, sold products are assigned a product-specific pack-weight which incorporates the individual weights of each packaging component, which is multiplied by the total number of products sold to give a total weight per product type. The total weight is then multiplied by an end-of-life emission factor. This emission factor is calculated using i) the EPA Emission Factors for Greenhouse Gas Inventories and ii) the EPA EoL Statistics which is used to determine the end-of-life treatment of the product - recycle, combustion, landfill. 	 EPA EoL Statistics EPA Emission Factors for Greenhouse Gas Inventories
13. Downstream leased assets	N/A	N/A	This category has been identified as non-relevant as the Company does not own assets that are leased to other companies.	• Not Relevant
14. Franchises	N/A	N/A	This category has been identified as non-relevant as franchises are not part of the Company's business model.	• Not Relevant
15. Investments	N/A	N/A	This category has been identified as immaterial and therefore, not calculated as the Company does not have any significant equity investments.	Not Calculated

Total: 7,769,045

6,864,932





THE J.M. SMUCKER CO.

2022 CORPORATE IMPACT REPORT **37**



ISSUES ASSESSMENT SUM

We believe it is critically important that we understand the expectations of our constituents around key corporate responsibility initiatives. In this spirit, we conducted an issues assessment which informed our evolved Thriving Together agenda. With this structure in place, we have further solidified our vision and commitments while helping to maximize our resources to support our areas of focus in the most impactful manner. Recognizing how societal needs evolve, we will maintain an awareness of what is most important to our stakeholders and how we can most meaningfully support the work to address these critical issues.

Issues Assessment Process



Identified top 25 **ESG** topics



Determined stakeholder groups & participants

- Leadership
- Employees
- Consumers
- Customers
- Investors
- Community Groups
- Industry Groups
- Suppliers



Prepared survey & sent to stakeholders





Participants ranked ESG topics on a scale of 1 not critical to 6 extremely critical



Finalized review and issues matrix



Analyzed and incorporated results into strategies to address gap analysis recommendations



Next Steps: Implement strategy to assess and address gap analysis recommendations



TOP ESG TOPICS EVALUATED

Environmental:

- Climate Change
- Deforestation
- Packaging Footprint
- Renewable Energy
- Supply Chain Resilience
- Sustainable Agriculture
- Waste Reduction
- Water Stewardship

Social:

- Animal Welfare
- Community Involvement
- Diversity & Inclusion
- Employee Development
- Employee Health & Wellness
- Farmer Livelihoods
- Food Access & Security
- Health & Nutrition
- Philanthropy
- Women Empowerment

Governance:

- Corporate Culture
- Corporate Governance & Ethics
- Food Safety & Quality
- Human Rights
- Product Innovation
- Responsible Labeling & Marketing
- Risk, Crisis Management & Business Consulting



ISSUES ASSESSMENT MATRIX



Important



Critical



DEFINITIONS

Environmental Definitions

Climate Change: Managing energy usage and costs throughout the value chain, including agriculture, production, transportation and distribution while reducing GHG emissions to mitigate the effects of climate change.

Deforestation: Supporting reduction of deforestation through sustainable practices and promoting land conservation.

Packaging Footprint: Reducing the environmental impact of our packaging, including improved sourcing, recyclability, infrastructure and consumer education.

Renewable Energy: Increasing use of renewable resources to support more efficient energy consumption.

Supply Chain Resilience: Building a supply chain that is resilient to the impacts of climate change, including extreme weather, floods and droughts; and ensuring a secure supply of ingredients by diversifying sourcing regions, ensuring backup supply options and enabling sustainable agricultural management.

Sustainable Agriculture: Addressing issues related to farming, such as soil health, pesticide use, deforestation, biodiversity and water use on farms.

Waste Reduction: Ensuring as little waste as possible goes to landfill.

Water Stewardship: Managing water resources strategically throughout the value chain to ensure both water quantity and quality.

Social Definitions

our value chain.

volunteerism and other community programming.

business processes.

Employee Development: Promoting the personal and professional growth of our employees.

producers across our supply chain.

Animal Welfare: Ensuring the ethical treatment of animals in

- **Community Involvement:** Improving the communities in which we live and work through philanthropic efforts, including donations,
- **Diversity and Inclusion:** Enabling a business environment that values different perspectives and includes these differences in
- Employee Health and Wellness: Ensuring a safe and healthy workplace.
- **Farmer Livelihoods:** Supporting fair and equitable compensation for
- **Food Access and Security:** Ensuring wholesome, nutritious food is available to as many people as possible in an affordable manner.
- Health and Nutrition: Improving the health profile of our products and engaging in public discussions on healthy and nutritious lifestyles.
- **Philanthropy:** Maintaining a commitment to donations and employee volunteerism to support causes that align with our Purpose.
- **Women Empowerment:** Providing opportunities for the development and advancement of women in the workplace and along the supply chain.

Governance Definitions

Corporate Culture: Maintaining the values that shape our culture while evolving to meet the changing needs of our workforce.

Corporate Governance and Ethics: Upholding ethical principles in the business and workplace, including in the areas of consumer privacy, corporate governance and the prevention of fraud, bribery and corruption.

Food Safety and Quality: Setting and maintaining high standards for food safety and quality, including programs, policies and procedures that ensure safety of materials, manufacturing environment and processes, and finished products.

Human Rights: Providing a workplace that respects the basic human rights and freedoms of all employees, while also combating child labor, forced labor, discrimination and other human rights risks in the supply chain.

Product Innovation: Driving innovative product development to meet changing consumer needs.

Responsible Labeling and Marketing: Providing consumers with information through labeling or other communications and adhering to internal and industry guidelines regarding consumer communications.

Risk, Crisis Management and Business Consulting: The ability to broadly perceive and assess risks across the enterprise that may impact the company and its stakeholders in order to anticipate, minimize and manage business disruptions that can impact our operations, supply chain and reputation.





RISSIES ASSESS HELPS US THRIVE TOGETHER



- Farmer Livelihoods
- Food Access and Security
- Food Safety and Quality
- Health and Nutrition
- Philanthropy
- Product Innovation
- Responsible Labeling and Marketing
- Risk, Crisis Management, & **Business Continuity**
- Supply Chain Resilience



- Community Involvement
- Employee Development
- Philanthropy



Community Resources

- Community Involvement
- Employee Health and Wellness
- Philanthropy



- Animal Welfare
- Corporate Culture
- Corporate Governance and Ethics
- Diversity and Inclusion
- Farmer Livelihoods
- Human Rights
- Philanthropy
- Women Empowerment



Healthier Planet

- Climate Change
- Deforestation
- Packaging Footprint
- Philanthropy
- Renewable Energy
- Supply Chain Resilience
- Sustainable Agriculture
- Waste Reduction
- Water Stewardship





DISCLOSURE REPORT

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2022 Environmental, Social and Governance Disclosure Report

This report provides an overview of our environmental, social and governance (ESG) initiatives and metrics, using the Sustainability Accounting Standards Board (SASB) Food & Beverage – Processed Foods and Non-Alcoholic Beverages industry standards. Throughout the document, we also highlight how our ESG efforts support select United Nations Sustainable Development Goals. The information in this report does not reflect the impact of divestitures or acquisitions made during the reporting timeframe.

About Us

At The J.M. Smucker Co., it is our privilege to make food that appeals to each generation of people and pets with products found in more than 80 percent of U.S. homes and countless restaurants. This includes a mix of iconic brands consumers have always loved such as *Folgers*[®], *Jif*[®] and *Milk-Bone*[®] and new favorites like *Café Bustelo*[®], *Smucker's*[®] *Uncrustables*[®] and *Rachael Ray*[®] *Nutrish*[®]. Our employees throughout North America are focused on continuing to grow our business and the positive impact we have on all those who count on us.

About Our ESG Program

At The J.M. Smucker Co., we believe success is driving business growth while also helping those associated with our Company thrive. And, for 125 years we have done just that. This successful foundation allows us to positively impact the lives of the employees and business partners connected to our Company as well as the communities and planet we all share. This is the expectation we hold ourselves to every single day because we truly believe we only Thrive Together.

Activity Metrics



* Includes totals for all products sold by the Company during such calendar year, including divested businesses through the date of sale

ΤΟΡΙϹ	2021	2020	2019
ight of products sold (metric tons)* ASB: FB-PF-000.A	2,282,684	2,397,511	2,307,288
ume of products sold (hectoliters) ASB: FB-NB-000.A	71,023,469	73,160,975	76,905,215
er of production facilities ASB: FB-PF-000.B ASB: FB-NB-000.B	22	23	23
acilities reflected in environmental metrics	21	21	21
ned sites reflected in environmental metrics	27	27	27
Net Sales Inded April 30, in Millions USD)	\$7,998.9 Million (FY22)	\$8,002.7 Million (FY21)	\$7,801.0 Million (FY20)
ne equivalent employees al Year Ended April 30)	7,100	7,300	7,400



ENVRONMENTAL MPACT



Environmental Policy

See Our Commitment to Integrity: Our Code; 8.6 Environment, page 110.









Packaging Materials Sustainability

Strive for 100% recyclable, compostable or reusable packaging materials by 2025

Packaging Recyclability

Make How2Recycle[®] information available for all packaging by 2025



Plastic Packaging Materials

Strive to use 30% post-consumer recycled or renewable resource materials in plastic packaging by 2030

Total Energy Intensity Reduce energy intensity at Company-owned facilities by 5% by 2025 from a 2019 base year



Waste Diversion Achieve TRUE certification at 100% of our sites by 2030 Scope 1 and Scope 2 **GHG-Emissions**

Reduce absolute scope 1 and scope 2 GHG emissions 28% by 2030 from a 2019 base year (the target boundary includes biogenic emissions and removals from bioenergy feedstocks)

THE J.M. SMUCKER CO.





Fiber-Based Packaging

Ensure 100% of fiber-based packaging is from recycled and/or certified sources by 2025





Water-Use-Intensity

Reduce water intensity at Companyowned facilities by 5% by 2025 from a 2019 base year





Scope 3 GHG Emissions Intensity

Reduce scope 3 GHG emissions 22% per unit of sold product by 2030 from a 2019 base year



Greenhouse Gas Emissions and Energy Management

TOPIC	2021	2020 ⁴	2019 ⁴
Scope 1 emissions (metric tonnes CO2e)	200,796	199,747	196,045
Scope 2 emissions (metric tonnes CO2e) ¹	56,620	111,293	164,568
Scope 1 and 2 emissions (metric tonnes CO2e) ¹	257,416	311,040	360,612
Scope 1 and 2 emissions intensity (metric tonnes CO2e/revenue)	32.18	38.87	46.23
Scope 3 emissions (metric tonnes CO2e) ²	7,769,045	Not recalculated ³	6,864,932
Scope 3 emissions intensity (metric tonnes/thousand total EUs)	14.7820302	Not recalculated ³	13.1238678
(1) Total energy consumed (gigajoules)	5,535,151	5,484,172	5,309,689
(2) percentage grid electricity	99.47%	99.41%	99.36%
(3) percentage renewable SASB: FB-PF-130a.1 SASB: FB-NB-130a.1	0.53%	0.59%	0.64%`

¹ Market-based method

² Includes all relevant categories. Categories that are not relevant and are therefore not included: Processing of Sold Products; Use of Sold Products; Downstream Leased Assets; Franchises; and Investments

³ A divestiture requires complex recalculations to maintain comparable data sets

⁴ Values have been amended to account for recalculations related to structural changes

NOTE: Scope 1, Scope 2, Scope 1 & 2 and Scope 3 values from 2021 and 2019 received third-party assurance - please refer to the Independent Accountant's Report on pages 31 and 32 of the 2022 Corporate Impact Report



Water Management

2021	2020	2019				
Total water use (Gal)						
778,302,847	778,144,938	778,891,695				
2021	2020*	2019*				
	Water intensity (Gal/SEU)					
1.73	1.72	1.79				
(1) To	(1) Total water withdrawn (megaliter),					
2,946	2,946	2,948				
(2) total water consumed, percentage of each in regions with High or Extremely High Baseline Water Stress						
7.40%	10.60%	9.70%				
	SASB: FB-PF-140a.1 SASB: FB-NB-140a.1					
These m	etrics are for water withdra	awn only.				

These metrics are for water withdrawn only; water consumption data is not available at this time.

SASB: FB-PF-140a.2 SASB: FB-NB-140a.2

In 2021, we received a total of 7 enforcement actions due to water related regulatory violations. The related financial impact was insignificant at \$1,679 in fines. The incidents resulting in violations were one-time minor occurrences related to pretreatment standards. No enforcement action beyond the issuing of the notice of violation and resulting corrective action was needed.

In 2020, we received a total of 10 enforcement actions due to water related regulatory violations. The incidents resulting in violations were one-time minor occurrences related to pretreatment standards. No enforcement action beyond the issuing of the notice of violation and resulting corrective action was needed.

In 2019, we received a total of three fines or enforcement actions due to water-related regulatory violations. These impacted 6% of our manufacturing footprint, but the related financial impact was insignificant at \$659.20 in fines. The incidents resulting in violations were one-time minor occurrences related to pretreatment standards. No enforcement action beyond the issuing of the notice of violation and resulting corrective action was needed.

NOTE: 2021 and 2019 water withdrawal totals received third-party assurance - please refer to the Independent Accountant's Report on pages 33 and 34 of the 2022 Corporate Impact Report

*Values have been amended to account for recalculations related to structural changes

THE J.M. SMUCKER CO.

Number of incidents of non-compliance associated with water quantity and/or quality permits, standards, and regulations

Description of water management risks and discussion of strategies and practices to mitigate those risks

SASB: FB-PF-140a.3 SASB: FB-NB-140a.3

As a food and beverage manufacturer, water is critical to our operations. We are committed to water management best practices that focus not only on water conservation, but also on how we use water internally and the quality of the water we discharge into the ecosystem. In order to be comprehensive, we recognize it is important to have a company-wide approach. For this reason, our water management plan is integrated into our overall sustainability goals and has resulted in the establishment of performance standards for our direct operations, covering all facilities we own and operate in the United States and Canada.





Solid Waste Management

ΤΟΡΙϹ	2021	2020
Solid waste generated (metric tonnes)	379,026	370,724
Solid waste landfilled (metric tonnes)	15,307	13,565
Solid waste diversion rate	95.96%	96.34%





Packaging Lifecycle Management

(1) Total weight of packaging, (2) percentage made from recycled and/or renewable materials, (3) percentage that is recyclable, reusable, and/or compostable

SASB: FB-PF-410a.1 / SASB: FB-NB-410a.1

Current efforts are underway to accurately collect, analyze and report our packaging footprint.

Discussion of strategies to reduce the environmental impact of packaging throughout its lifecycle

SASB: FB-PF-410a.2 / SASB: FB-NB-410a.2

Our packaging goals are based on the following three principles:

- 1. Support Recycling
- 2. Source Sustainably
- 3. Optimize Design

Action plans target data collection, portfolio review, packaging supplier engagement, and industry collaboration. Packaging must meet the requirements of Compliance, Performance and Consumer Preference.

Through our efforts, we have been able to make progress against our goal to strive for 100% recyclable, compostable or reusable packaging materials by 2025. As of calendar year 2021, more than 80% of our packaging materials by weight are recyclable.*

* Recyclability status is defined by established third-party guidance and subject matter experts.

*Percentage reflects consumer unit data based on GS1 definition of retail salable unit and represents data from invoiced materials sold through calendar year 2021.

*Materials from some products that have Semi Finished Goods (SFG's) inside the primary retail salable unit are not included in the current reporting.























SUSTAINABLE GOALS 5 CENER SUSTAINABLE GOALS



Employee Engagement, Development, Wellness and Retention



Employee engagement efforts

We regularly review workforce engagement through surveys, focus groups and informal measures, and integrate feedback into our planning to help ensure employee satisfaction. Our 2021 Employee Engagement Survey was conducted, and we had a 60% response rate. In addition to the annual survey, we leveraged "pulsing" surveys to provide continuous engagement and feedback forums.



Talent development programs

We offer developmental programming for leadership and employees to support our culture of continuous learning. Our developmental programming is reflected in annual reviews so management and employees can partner to determine specific opportunities for growth and specific courses to support these needs.

In fiscal year 2022, more than 3,300 employees participated in our training programs.



Employee health, safety and wellness

Our Smucker Quality Management System establishes a culture of safety while regular education and encouragement has allowed us to achieve a total recordable incident rate that is three times below the national average for the past five years.

In terms of Lost Time Injury Frequency Rate, following are our results for the past five years: FY22: 2.66, FY21: 1.68, FY20: 1.54, FY19: 1.5, FY18: 1.23



Employee benefits programs

Our Total Rewards benefits program addresses the holistic needs of employees through:

- Supporting the physical well-being of employees and their families;
- Providing tools and resources to help employees actively take responsibility, share in the cost, and make the best decisions regarding their personal well-being;
- Providing programs and resources that respond to the changing needs of our employees throughout their careers, including access to our child development center, flexible work schedules, tuition assistance, pet insurance and expanded parental leave.

Further detail on our employee engagement, development, wellness and retention can be found on our careers website.

Diversity and Inclusion

Percentage of gender and racial/ethnic group representation for (1) management and (2) all other employees

	GROUP RE	PRESENTA	τιον			MALE	FEM
	Exec./S	Sr. Manager*				53.20%	46.8
	All Othe	er Employee	S			69.70%	30.3
GROUP REPRESENTATION	WHITE	BLACK	HISPANIC	ASIAN	NC DISCL		OTHE
Exec./Sr. Manager*	85.10%	2.10%	2.10%	4.30%	4.30		2.10
All Other Employees	75.10%	9.10%	6.90%	1.60%	5.00	0%	2.30

*We define Exec/Sr. Manager by the group of roles that includes the CEO and the subsequent two levels of direct reports, director and above

**Of All Other Employees 1.5% identify with multiple ethnicities, 0.5% identify as American Indian or Alaska Native, and 0.3% identify as Native Hawaiian or Pacific Islander.









Diversity and inclusion efforts

At The J.M. Smucker Co., we are committed to fostering an inclusive culture built on the foundation of mutual respect to create an environment every employee is proud to be part of while delivering on our vision to engage, delight and inspire our consumers by building brands they love and leading in growing categories.

To maintain our commitment to our culture and deliver on our vision. we must understand, embrace and represent the diverse populations we seek to attract to our workforce and those consumers we serve.

Simply put, to realize success as a Company, it is essential we cultivate an inclusive environment and establish a diverse organization. We believe this not only strengthens our Company, but it enables every employee to reach their full potential.

- An inclusive workplace is one where all feel welcome and supported, where our differences are celebrated and individuality is appreciated
- We are focused on improving the diversity of our workforce to enhance the diversity of talent supporting our business.
- · Ensuring equity among our workforce reflects our commitment to supporting marginalized and under-represented groups by providing tools, resources and opportunities

We have made progress on our ID&E vision:

- The naming convention of our approach to ID&E speaks to the intentionality of starting our journey with a focus on inclusion
- This allowed us to listen and learn with a commitment to better understand the needs and expectations of our employees and how we could improve
- It continued with education and engagement from coordinating unconscious bias training to more regular conversations to create meaningful understanding and connections
- Last year, we took another important step in promoting empathy and allyship by formalizing our Advocate Alliance and introducing our initial Employee Resource Groups

objectives to guide our work.

With this in mind, we are sharing our updated ID&E aspirations, which we have developed in collaboration with leadership and with guidance from external research and best practices.



- Additionally, we have published our 2021 Employer Information Report (EEO-1) to provide enhanced transparency of our workforce diversity.
- We are proud of the progress we have made, but we have significant work ahead. To meet our goals, we must establish meaningful, quantitative

Our aspirations, which support continued progress on our ID&E vision, are:

Enhance Workplace Diversity

- Aspire to double the representation of People of Color within our U.S. salaried employee community by 2027
- Aspire to increase women at all senior levels within our U.S. salaried employee community to 45% by 2027
- Fully implement new talent acquisition philosophies and practices in all U.S. salaried functions by the end of FY23
- Complete foundational work across other key demographics to establish baselines to inform future quantitative growth aspirations

Increase Equity Through Expanded Opportunities

• Evaluate and evolve practices, including lateral assignments and promotions, to support equitable opportunities

Foster an Inclusive Workplace

- Establish measurable expectations for participation in select Employee Resource Group-sponsored events and education
- Develop integrated strategy, aspirations and prioritized initiatives across Employee Resource Groups

For additional information, see our<u>A Workplace for All webpage</u>.





<u>Global Supplier Code of Conduct</u> <u>Respecting Human and Animal Rights</u> <u>Supplier Diversity Statement</u>



Environmental and Social Impacts of Ingredient Supply Chain

Percentage of food ingredients sourced that are certified to third-party environmental and/or social standards, and percentages by standard

SASB: FB-PF-430a.1

All suppliers of ingredients are required to comply with our Global Supplier Code of Conduct. Although the Global Supplier Code of Conduct is not third-party audited, it outlines our expectations of suppliers related to social, environmental and governance practices.

In addition, we maintain 100% Roundtable on Sustainable Palm Oil (RSPO) certified designation for our direct palm oil and palm-derived ingredients, contributing to the production of certified sustainable palm oil.

However, certification effectiveness depends on many factors, including sourcing risk, supply location, types of ingredients and other considerations. Therefore, we see certification as limited in its value across the majority of our other supply chains. We are committed to supporting farmers who help our business thrive, while ensuring the sustainability of the supply chain.

For additional information, see our <u>Supporting Growers and Producers</u> webpage.

Suppliers' social and environmental responsibility audit (1) non-conformance rate and (2) associated corrective action rate for (a) major and (b) minor non-conformances

SASB: FB-PF-430a.2 SASB: FB-NB-430a.1

Supplier facilities are expected to complete a social audit of one of the audit schemes accepted by our Responsible Sourcing Program, including the SEDEX Member Ethical Trade Audit, the Business Social

Compliance Initiative, the Social Accountability International SA8000, any Ethical Trade Initiative (ETI)-based audit program and any scheme recognized by the Consumer Goods Forum's Sustainable Supply Chain Initiative. For any non-conformances resulting from the audits, thirdparty auditors establish corrective actions in alignment with the standards of the respective audit scheme. Third-party auditors also verify the completion of corrective actions as agreed upon with management of the audited facility.

List of Approved Social Audit Schemes:

- Business Social Compliance Initiative (BSCI)
- Social Accountability International SA8000
- Fair Trade USA
- Supply Chain Initiative (SSCI)

Ingredient Sourcing

Percentage of food/beverage ingredients sourced from regions with High or Extremely High Baseline Water Stress

SASB: FB-PF-440a.1 SASB: FB-NB-440a.1

We have performed an Agriculture Risk Assessment that informed our supply chains prioritization. The assessment considers environmental, social, and economic considerations (including volume and value) for each ingredient and the sourcing regions. This comprehensive assessment includes a water risk assessment specifically for our plantbased supply chains based on global standards and data, such as that set by the World Resource Institute. This will inform which supply chains we engage, where the focus of the engagement will be based on overlapping areas of risk (water quantity, soil erosion, etc.) and where multiple areas of supply chain risk can be mitigated.

• SEDEX Member Ethical Trade Audit (2-Pillar and 4-Pillar)

• Any scheme recognized by the Consumer Goods Forum's Sustainable

List of priority food/beverage ingredients and discussion of sourcing risks due to environmental and social considerations

SASB: FB-PF-440a.2 SASB: FB-NB-440a.2

We have performed an Agriculture Risk Assessment that informed our supply chains prioritization. The assessment considers environmental, social and economic considerations for each ingredient and the sourcing regions. Environmental considerations include climate, soil health, water, deforestation, nutrient management and habitat and biodiversity. Social consideration include child labor, forced labor, governance and supplier diversity. Economic consideration includes volume, value and brand priority. This then defines what supply chains we engage in, and how and what engagement entails.

Our Responsible Sourcing Program employs various mechanisms to assess business partner adherence to our social, environmental and business ethics standards. Production facilities sourcing goods to Smucker-either directly or through a first-tier supplier-are required to complete a third-party audit in accordance with any of the approved social audit schemes. Business partners must provide Smucker with a copy of the respective audit report. Any findings identified during a social audit must be addressed with a corrective action plan in alignment with the respective audit scheme. Smucker will monitor the status of corrective actions and remediation plans. To reduce audit fatigue among our business partners, Smucker's Responsible Sourcing Program has adopted a Mutual Recognition or Equivalency Model, which allows the facilities to comply with Smucker's audit requirements by leveraging from social audits previously completed for other brands or retailers as long as certain conditions are met.



CONSUMER MPACT



Food Safety

Global Food Safety Initiative (GFSI) audit (1) non-conformance rate and (2) associated corrective action rate for (a) major and (b) minor non-conformances

SASB: FB-PF-250a.1

All Smucker-owned manufacturing facilities are GFSI-certified and have been rated either A or AA since 2018 through annual audits. Any recommended corrective actions have been completed or are in the process of being completed.

Percentage of ingredients sourced from Tier 1 supplier facilities certified to a Global Food Safety Initiative (GFSI) recognized food safety certification program

SASB: FB-PF-250a.2

Each prospective supplier is asked to complete a thorough questionnaire about their practices. Based on the ingredient classification and a comprehensive Risk Assessment, the Quality Assurance team determines if an onsite audit is required. This screening process not only gathers information about the supplier we are directly partnering with but often their suppliers as well. After we formalize an agreement with a supplier, this process is repeated regularly to ensure they are maintaining their commitment to deliver ingredients and supplies that meet our expectations.

(1) Total number of notices of food safety violation received, (2) percentage corrected

SASB: FB-PF-250a.3

2021	2020	2019
2	1	2

All notices received from 2018 through 2021 have been resolved/corrected.

(1) Number of recalls issued* and (2) total amount of food product recalled

SASB: FB-PF-250a.4

2021	
2	

2021

Smucker voluntarily recalled two lots of *Meow Mix*® Original Choice Dry Cat Food (30LB bag) due to potential salmonella contamination.

Smucker voluntarily recalled select lots of Pup-Peroni® Triple Steak Flavor and Original Beef Flavor Dog Treats due to an incident involving mold.

2020

Smucker voluntarilly recalled one lot of Natural Balance® Ultra Premium Chicken & Liver Paté Formula canned cat food due to health concerns likely associated with elevated levels of choline chloride.

2019

Smucker voluntarily recalled specific lots of *Robin Hood*® All Purpose Flour due to possible E. coli contamination. Corrective actions were pursued with the miller.

Smucker voluntarily recalled specific lots of *Special Kitty®* wet, canned cat food due to health concerns potentially associated with elevated levels of choline chloride. Corrective actions were taken internally.

*This disclosure only includes recalls that require customer notification



Efforts to ensure food safety

Producing safe, quality food is important to every food manufacturer, but at The J.M. Smucker Co. it has an elevated level of importance because Quality has been a core value since our inception. That emphasis on quality is led by our experienced Quality Assurance team in partnership with our Operations, Procurement, Commodities, Contract Manufacturing, Compliance and Regulatory teams. This means we formally dedicate hundreds of trained employees to producing highquality, safe products. The efforts of these employees are rooted in the expectation that our quality standards meet and exceed that of our consumers and customers. The process of delivering on that expectation starts well before we even receive our ingredients. Prospective suppliers are asked to complete a thorough questionnaire about their practices and are then audited by a member of our Quality Assurance team. This screening process not only gathers information about the supplier we are directly partnering with but often their suppliers as well. After we formalize an agreement with a supplier, this process is repeated regularly to ensure they are maintaining their commitment to deliver ingredients and supplies that meet our expectations. From there, our Quality Assurance team has outlined 19 key elements of manufacturing that ensure we, and our partners, manufacture foods that not only meet federal regulations but also our quality standards. These key elements include detailed procedures related to practices such as Receiving Ingredients, Integrated Pest Management, Process Controls, Regulatory Compliance, Traceability and Analytical Testing. These key elements are well-respected by federal and state regulatory organizations as well as independent food safety experts. In addition to having a wealth of professional experience, team members involved in guaranteeing the quality of our products are constantly learning and exploring new methodologies through relationships with peers, industry associations and third-party quality assurance.



Health and Nutrition

Revenue from products labeled and/or marketed to promote health and nutrition attributes

SASB: FB-PF-260a.1

We will evaluate disclosing this information in the future when we feel we have a more complete data set.

Revenue from (1) zero- and low-calorie, (2) no-added-sugar, and (3) artificially sweetened beverages

SASB: FB-NB-260a.1

We will evaluate disclosing this information in the future when we feel we have a more complete data set.

Discussion of the process to identify and manage products and ingredients related to nutritional and health concerns among consumers

SASB: FB-PF-260a.2 SASB: FB-NB-260a.2

Our diverse consumer base enjoys a variety of products. We know that variety encompasses not only flavor but also nutritional contents, dietary options and availability in different markets. We meet these expectations through a dedicated innovation model that is built upon the simple premise of recognizing consumer needs, developing unique solutions to address needs, safely manufacturing products and delivering them to consumers in an engaging manner.

Product Labeling and Marketing

dietary guidelines

SASB: FB-PF-270a.1 SASB: FB-NB-270a.1

At this time, we are not able to report on this metric. See our Responsible Marketing Commitments for our efforts around this topic.

Revenue from products labeled as (1) containing genetically modified organisms (GMO) and (2) non-GMO

SASB: FB-PF-270a.2 SASB: FB-NB-270a.2

At this time, we are not currently able to report on this metric. However, we understand the importance of knowing what is in your food-including GMOs-so consumer communication has always been, and continues to be, of great importance to our Company. We provide information in a variety of ways, including direct communications with consumers via our Consumer Relations team, detailed product information on our websites, interactions with consumers through social media and by providing consistent information on our product labels.

We are in compliance with the National Bioengineered Food Disclosure Standard. For products that meet the Standard's definition, we indicate they are made with bioengineered ingredients on the product label. At Smucker, less than 1% of our total revenue comes from products containing bioengineered food ingredients as defined by the Standard.

Of note, in development of Bioengineered Food Disclosure laws, the

Percentage of advertising impressions (1) made on children and (2) made on children promoting products that meet

federal government advised against describing foods derived from bioengineering as GMOs. The term GMO can be misleading in this context because it stands for Genetically Modified Organisms, and there are no such organisms in bioengineered products or products derived from bioengineering. The government now mandates the term "bioengineering" to describe those breeding methods.

We are committed to complying with all applicable requirements in this regard. This information is also communicated on the specific product's website and when purchased online. Details of the Standard can be found on the U.S. Department of Agriculture's website.

Number of incidents of non-compliance with industry or regulatory labeling and/or marketing codes

SASB: FB-PF-270a.3 SASB: FB-NB-270a.3

We did not have any material incidents of non-compliance during our 2019, 2020, or 2021 calendar years.

Total amount of monetary losses as a result of legal proceedings associated with labeling and/or marketing practices

SASB: FB-PF-270a.4 SASB: FB-NB-270a.4

Please see the Legal Proceedings section of our most recent Annual Report on Form 10-K for our fiscal year ended April 30, 2022, which was filed with the Securities and Exchange Commission on June 16, 2022, and our Quarterly Reports on Form 10-Q for fiscal year 2023.









COMMUNITY MPACT







We believe passionately in supporting the communities where we live and work. To deliver on this, we are fortunate to partner with organizations across North America and globally who are committed to making a meaningful difference in the lives of people and pets. Here are just a few of the ways this came to life this past year.

Acted as founding sponsor of OPENING

a unique music-education program from Boys & Girls Club of Northeast Ohio

Supported the delivery of more than meals for people and pets



Sponsored the AKRON CHILDREN'S HOSPITAL

scholarship program supporting its ability to provide behavioral health care to meet the growing need for this specialized treatment

Maintained support of SOCIAL JUSTICE organizations working to eliminate discrimination and

injustice toward under-represented groups

the Past Tear



Aided organizations providing care and meeting the wide-ranging needs of those impacted by the war in

UKRAINE



Established an

through our Employee Relief Fund to offer critical aid following the devastation of Hurricane Ida

GOVERNANCE 8. ETHCS



Policies

Whistleblower policy

See Our Commitment to Integrity: Our Code; pages 14-23

Anti-bribery and corruption policy

See <u>Our Commitment to Integrity: Our Code;</u> 5.3 Prohibiting Bribery & Corruption, page 60

Political participation policy and disclosure

See <u>Our Commitment to Integrity: Our Code;</u> 8.7 Political Activities, page 112

2021 Annual Report of Lobbying and Advocacy Expenditures

Oversight and Management of ESG

Management

Our ESG journey has evolved over time to become more comprehensive across our business. Our Vice President, ESG, Deputy General Counsel, and Assistant Secretary ("Vice President of ESG"), has the highest level of direct responsibility for ESG matters within the Company and is the executive sponsor of our Sustainability Steering Committee, which was established in 2006. The Committee, which is chaired by our Director of Sustainability and is comprised of key leaders from various functional areas, leads our sustainability goalsetting efforts and monitoring of activities. Our Chief Legal and Compliance Officer and Secretary ("Chief Legal and Compliance Officer") has the highest level of direct responsibility for governance, ethics, compliance, and enterprise risk management within the Company, and our Chief Financial Officer and Chief Strategy and International Officer provide additional leadership and guidance for enterprise risk management.



During fiscal year 2022, we continued to build and improve on our ESG efforts by expanding our ESG Governance Council, comprised of key leaders from various functional areas, which, together with certain members of our executive leadership team, is responsible for our evolving ESG strategy and efforts. Our Chief Legal and Compliance Officer and our Vice President of ESG, along with members of their teams who are on the ESG Governance Council, report on such activities to our executive leadership team, the Nominating, Governance and Corporate Responsibility Committee, and the Board of Directors which in turn provide further direction on the prioritization of activities and resources. The Nominating Committee assists the full Board and oversees our ESG program. In addition, and as noted below, the Compensation Committee holds our Chief Executive Officer responsible for achieving our ESG objectives and, beginning in fiscal year 2022, all of our executive officers had 10% of their short-term incentive compensation based on the achievement of ESG objectives.



Data Security and Customer Privacy

The Company has a cybersecurity program that is responsible for identifying, preventing and mitigating data security risks. The Audit Committee, which is entirely composed of independent members of the Board of Directors, receives a quarterly cybersecurity program update, and the Board of Directors receives an annual update. The cybersecurity program is aligned to the National Institute of Technology (NIST) Cybersecurity Framework (CSF). In addition, the Company has an information security policy, which is supported by a robust security awareness program. The Company's dedicated cybersecurity team utilizes a variety of tools, processes and outside resources to continue to raise and maintain its maturity across the elements of NIST CSF. The Company also has proactively engaged third party firms to assess its cybersecurity maturity against the NIST CSF, as well as the Company's technical capabilities within its environment. The Company has an information security training and compliance program in place. Regular security awareness training is completed with training topics including the review and acknowledgment of the Company's information security policy, data protection principles, and general end-user security hygiene items. Finally, the Company has disaster recovery and incident response plans to plan for and respond to data security events as they happen.

For more information, visit our <u>Privacy Policy</u>.

Corporate Governance and Board Overview

Best Practices

- Overboarding limits
- Stock ownership guidelines for officers and directors
- Continuing education for directors and orientation for new directors
- Strategic, business, financial and compliance reviews provided at every Board meeting and enterprise risks reviewed regularly
- Shareholder engagement program
- No hedging and no pledging stock policies
- Mandatory retirement age

Independence

- Strong board diversity and refreshment
- Lead Independent Director
- All standing Board committee members are independent
- Executive sessions of independent directors are scheduled at the end of each regular Board and committee meeting
- Independent compensation consultant

Accountability

- Annual election of all directors
- Majority voting standard
- No cumulative voting for election of directors
- Directors have complete access to management
- Annual evaluation of Chair of the Board and Chief Executive Officer by independent directors
- Annual Board and committee self-assessment evaluations
- Clawback policy
- Director resignation policy

Shareholder Rights

- Proxy access
- Shareholder ability to call a special meeting
- No poison pill
- One-share, one-vote
- Shareholder ability to amend articles of incorporation and regulations
- Annual advisory vote on executive compensation



Forward Looking Statements

This Corporate Impact Report ; including the Environmental, Social and Governance Disclosure Report; (this "Report") includes certain forwardlooking statements about our business and our future business plans, initiatives and objectives. These forward-looking statements are based on our current expectations, estimates, assumptions and beliefs concerning future events, conditions, plans and strategies that are not historical fact. Any statement that is not historical in nature is a forward-looking statement and may be identified by the use of words and phrases such as "expect," "anticipate," "believe," "intend," "will," "plan," "strive" and similar phrases. Federal securities laws provide a safe harbor for forward-looking statements to encourage companies to provide prospective information. We are providing this cautionary statement in connection with the safe harbor provisions. Readers are cautioned not to place undue reliance on any forward-looking statements, which speak only as of the date made, when evaluating the information presented in this Report, as such statements are by nature subject to risks, uncertainties and other factors, many of which are outside of our control and could cause actual results to differ materially from such statements and from our historical results and experience. These risks and uncertainties include, but are not limited to, those described under "Risk Factors" in reports and statements filed by the Company with the U.S. Securities and Exchange Commission. We do not undertake any obligation to update or revise these forward-looking statements to reflect new events or circumstances.

The J. M. Smucker Company is the owner of all trademarks referenced herein, except for the following, which is used under license: Rachael Ray[®] is a trademark of Ray Marks II LLC.



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